

QA Technician

About the Company

Tenna is an IoT and IIoT startup company with strong financial backing. We pride ourselves as pioneering the construction and infrastructure technology industry space. Tenna provides innovative solutions to customers looking for competitive ways to better manage and track their assets such as equipment, tools, and materials. We give our customers power to control assets anytime, anywhere.

Position Description:

Tenna is searching for a Quality Assurance Technician. The ideal candidate will thrive in a start-up company environment that requires creative thinking, fast-paced execution. This person must be highly motivated and have a strong sense of ownership. This person has independent self-direction, coupled with an aptitude for team collaboration and open communication.

Responsibilities:

- Perform manual QA testing on all environments, across a full OS-browser matrix for desktop, tablet and mobile, using various tools, and log results
- Create detailed, comprehensive and well-structured test plans and test cases.
- Estimate, prioritize, plan, and coordinate testing activities,
- Communicate any issues to QA Manager (via testing tools)
- Support releases including performing testing tasks for pre and post-release
- Create documentation upon request – for testing, system documentation, and/or client facing documents
- Proactively search for and identify problems and perform problem-solving
- Contribute to the improvement and efficiency of the release and QA processes
- Support Sales and Implementation team upon request
- Provide Customer Service directly to clients upon request

Job Requirements

- Action oriented and results driven
- Detail Oriented
- Competent in online communications/resources
- Candidate must be well rounded and be able to work in a team or independently
- Good oral and written communication skills
- Ability to help with project management

Technical Skills

- Bug tracking and software management tools such as Jira
- Experience with distributed multi-server environments
- Experience testing integrations, back-office functionality and work-flows

- At least 5 years' experience with a track record of leading QA for high tech consumer or enterprise products
- At least 5 years of both manual and automated backend testing experience of e-commerce web application.
- Knowledge of Exchange or Client Connectivity is a plus
- Strong experience in developing or development support OR troubleshooting Android and/or iOS applications – Need at least 3+ years doing this.
- Experience using debugging tools such as DDMS, Logcat & Android device monitor
- Good working understanding of mobile devices, their capabilities and limitations
- Experience with network protocols like ip, tcp, udp, http is a plus
- Candidate must be able to support large scale of test environment and have worked on supporting environment in past and be able to make recommendation on improving and scaling as needed
- Knowledge of Bug Tracking Tool, Code, Jira etc.
- Automation is a required
- Full-cycle native mobile app development QA experience
- Selenium experience

What you need to know:

- Fulltime, onsite.
- Current location: Edison, NJ
- Full MDV benefit package, supplemental benefits, and 401k plan offered.
- We cannot sponsor visas at this time.

About the Team

- Hard-working, reliable, resourceful, responsive
- Knowledgeable, smart
- Entrepreneurial, inventors, forward-thinking
- Personable, optimistic, enjoyable, easy to work with
- Direct, honest, sincere